



Accubuilt, Inc.
2550 Central Point Parkway
Lima, OH 45804

419.222.1501
419.222.4450 fax

9/20/07

Brian Krichbaum
Process Coaching Inc.
1113 Glendale Avenue
Adrian, MI 49221

Dear Brian,

I would like to personally thank you for helping implement Lean Manufacturing at Accubuilt. Because of your assistance, Accubuilt is a cleaner, safer and more organized place to work. With the implementation of 5-S we have reduced the amount of inventory on line and in our storeroom. We have reduced labor and improved quality, each by over 25%.

Since we started the lean initiative, I have received numerous positive comments from salesman, dealers and customers on the cleanliness and organization of our manufacturing facility,

I have personally learned a great deal about the lean transformation through our interaction. Your expertise has helped teach me the tools needed to sustain the positive results that we have realized through the lean initiative.

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I enjoyed working with you and look forward to possibilities of future interaction with you and your firm.

Sincerely,

Brad Smith
Operations Director
Accubuilt Inc.

The Leading Manufacturer of Specialty Vehicles.



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